

PACE/PAP

Provider Bulletin

January 2, 2026

OCC-3 Claim Over Allowable Limit Edit Revision

An update to the edit which was effective on January 2, 2025 will be implemented on February 2, 2026:

Currently, claims reject with NCPDP Error 75 "Prior Authorization Required" with transaction message "OCC3 Claim Over Allowable Limit" when

- The primary insurer rejects the claim with any of the following NCPDP Error Codes:

- o 75 "Prior Authorization Required"
- o 76 "Plan Limitations Exceeded"
- o 70 "Product Service Not Covered"
- o **MR "Product Not on Formulary" will be added to this list of primary insurer reject codes with this change.**

AND

- The U&C amount is greater than or equal to \$1,000

OR

- The claim rejects with the primary Error Codes above, is submitted with any U&C, **and** is for the following medications: **Apixaban, Dapagliflozin, Evolocumab, Dulaglutide, Liraglutide, Semaglutide, or Tirzepatide.**

All other previously communicated information remains applicable:

- A "**1 Time**" Medical Exception will be automatically added **if** there have been no prior "OCC3 Claim Over Allowable Limit" overrides for the same medication.
- After approving this Medical Exception and prior to the next dispensing date, a Provider Representative will notify the prescribing physician of the requirement for a prior authorization with the cardholder's primary insurance or advise that an alternative medication from the primary insurance formulary should be considered.
- If the PACE Cardholder lacks primary prescription coverage and receives an "OCC3 Claim Over Allowable Limit" rejection, please:
 - o Resubmit the claim designating PACE as the primary payer (OCC=1).
 - o If a "Bill Primary Payer" rejection is generated after resubmission as an OCC-1 claim, PACE will electronically transmit the appropriate other coverage information for utilization.

U&C \$3,000 Prescription Procedure Revision

The edit implemented May 17, 2021 will be revised on February 2, 2026:

PACE will no longer deny claims with a "76 – Plan Limitations Exceeded" message solely because the submitted usual and customary (U&C) charge exceeds \$3,000 and the days supply is greater than 30. Claims remain subject to all other applicable PACE plan limitations.

Questions may be directed to **Provider Services at 1-800-835-4080.**